

## Position Statement

### Data Privacy and Cyber Security

#### Objective

solutions by stc ('solutions', 'we', 'our') being the digital transformation and ICT service provider champion and handling large amount of data, underscores the significance and importance of cyber security as well as the personal information protection.

This position statement demonstrates solutions commitment to address the cyber security and data privacy challenges faced by the ICT community at large.

#### Scope

This Position Statement encompasses all the functional domains of solutions. It applies to all operations and services where personal data is collected, processed, used, stored and disposed of by solutions and its subsidiaries.

#### Commitments

We are committed to collecting data that is strictly necessary. The collected personal information refers to information that belongs to an identified individual (Data Subject), such as, but not limited to name, physical address, ID, contact numbers, email address, licenses and registration numbers, personal properties, demographic data, individual's photos and videos, internet activity, device data, transactional data (account numbers, credit card numbers), and company data.

We are committed to presenting and communicating your rights in a transparent and clear manner when requesting your consent for data processing. We are also committed to notifying you in a timely manner

## Position Statement

about any changes in our data privacy policies and data safety breaches incidents using the appropriate channels. We also assure that all your rights as stated by the laws and regulations are fully respected and will be adhered to.

We share your personal data with third parties only when it is used for purposes that align with the purposes for which the data was originally collected. All third parties we share data with are required to comply with all our policies related to data privacy and safety.

To ensure Position Statement comprehension and compliance, we conduct regular training and awareness programs for all our employees and contractors regarding data privacy and security.

This Position Statement and any relative information security policies, procedures and systems are subjected to an audit as per the internal audit policy and requirements.

We are committed to ensuring that Personal Data shall not be retained longer than required for the purpose it was collected for aligned to legitimate business requirements, and applicable laws and regulatory requirements. However, personal data can be kept for a longer period in case of availability of statutory justification or if personal data connected directly to an open case judicial body.

We are dedicated to adhering to all relevant data privacy and security laws and regulations. Furthermore, we are committed to continually enhancing our company-wide management systems to uphold the highest standards of data protection.

**Document Approved by:**

**Chief Technology Officer & Chief Executive Officer**