1Q 2025

Results Presentation





Agenda

1	Key Milestones in 2025 YtD
2	Investment Thesis
3	Strategy Update
4	Financial Performance
5	Contact Details





Key Milestones in 2025 YtD

solutions entered a number of high-potential partnerships and promising contracts, laying a solid foundation for growth

9 February

upsource by solutions launched its new brand identity at LEAP 2025 conference

upsource



13 February

solutions by stc signed a revenue-sharing contract with Sports Boulevard Foundation to provide a full range of smart parking solutions and integrate these solutions into the Sports Boulevard project





19 February

Giza Arabia appointed as an Official Overhead Transmission Projects Partner for Saudi Electricity Company





17 March

solutions by stc and Nokia conclude a 5G deal to drive digitalization and achieve market leadership in key sectors



11 February

solutions by stc signed a strategic partnership with the Ministry of HR and Social Development to upskill future leaders



17 February

Giza signed by Diriyah Company as Delivery Partner for ambitious smart city initiative







6 March

solutions by stc and Nile in collaboration with Tawal implement the world's largest campus NAAS at LEAP 2025 conference



22 April

solutions by stc signed a contract with stc to execute the project of establishing and developing the internet and communications networks for stc.





Investment Thesis Update

solutions offers an attractive mix of market leadership, growth potential and superb returns

Market Leadership

- Undisputable market leader with a market share of 22.7%
- Lucrative consolidation opportunities in the fragmented IT market of KSA
- Local-Content score 41.3%

Sizeable and Diversified Portfolio

- Strong pipeline of projects
- Partnership with stc
- 70%+ wining ratio in 1Q 2025
- 50+ contracts signed in 1Q 2025

Superior Value Creation

• 28.5% ROIC in 1Q 2025 is well above the company's cost of capital

Asset-Light Business Model

• 2.1% organic capex / revenue ratio in 2024

Strong FCF

- SAR 1.2 bn FCF in 2024...
- ...with 61% FCF conversion

Generous Dividends

- BoD recommended ordinary DPS of SAR 8 and special dividend of SAR 2 for FY 2024
- This implies total 75% payout and 67% growth YoY

Efficient Capital Allocation

- High-return organic capex
- Value-accretive M&As
- High-potential partnerships and PPP projects
- Progressively rising dividends

Robust Balance Sheet

- Net cash position of SAR 2.5 bn as of 1Q 2025...
- ...amounting to 1.3x LTM EBITDA



Strategy Update



LEAP 2.0: a bold vision for a transformative era

The new strategy aims at augmenting the core business by emerging tech, innovation and efficiency gains







Sustain strong margins and returns through operational excellence

L

Lead through service excellence:

Strengthen leadership by setting new benchmark for quality and innovation. Enabled by client centricity rooted in the service offerings across:

- IT Professional Services
- · IT Managed Services
- Network Services

Е

Empower business growth and diversification:

- Emerging techShape up the next-gen digital solutions
- Innovation program
 Establish, institutionalize and scale
- Partnerships & strategic alliances
 Expand offering and tap into new markets
- Business diversification
 Throught new business models

A

Achieve excellence in customer engagements

- CEX Customer Success
 Place client at the core of the group's operations
- New verticals
 Enter high-potential verticals
 through industry-specific offerings
- Commercial excellence
 Achieve excellence in commercial capabilities

P

Promote efficiencies and sustainability

- E2E Value Chain Efficiency
 Creating effectiveness and
 efficiency across the value chain
- Sustainability
 Minimize environmental impact,
 foster strong corporate culture,
 adhere to social responsibility, invest
 in people, contribute to community
- **Developing Talent**Develop skillset and talent for future needs of the Group



Driving Forward: LEAP 2.0 Strategic Progress

Strategy to Value Creation

Showcasing tangible progress in developing and launching core strategic offerings business resilience and strengthening market leadership.

Strategic advancements on a pivotal offering of solutions by stc:



Digital Product Factory

Accelerating pace of innovation and market delivery for client's digitization and digital products

Value Creation Levers











Digital Product Factory – Deliver Digital Products with Agility

The Digital Factory is a disciplined way to deliver software products, established on agility, and automated development & secure deployment processes (DevSecOps); a joint value proposition by the solutions group 🔸 👍 🧲 🗊

Envision, Strategize, & Govern

Define the strategy, policy / standards and governance model to steer the transformation



Design & Scope

Ensure alignment between business objectives and technical solutions to maximize impact and feasibility

Technology Selection

Evaluate and select tools, platforms, and vendors

Agile Planning

Develop a backlog of features or use cases for implementation

Solution Architecture

Design the technical and process architecture for digital initiatives

Pilot Design

Plan proof-of-concept initiatives to validate solutions

Turnkey Solutions Implementation

Deliver the digital factory solutions, integrating them into the organization

- Agile Delivery
- Integration
- Testing and Validation
- Change Management
- Innovation Enablement

















Operate, Monitor & Optimize

Ensure sustainable operations, monitor performance, and drive continuous improvement

- Performance Monitoring
- Operational Support
- Feedback Loops
- Optimization / Scalability
- Knowledge Transfer

KPIs	Department A	Department B
Number of applications	5	10
% using automated CI (e.g. within the last week/month)	60%	80%
% using automated CD (e.g. within the last week/month)	20%	80%
Number of incidents (per application)	0	0
Number of changes (per application)	5	8





solutions 1Q 2025 Financial Dashboard

EBITDA and net margins improve, while slower growth reflects higher share of early-stage projects and seasonal trends

1Q 25 Revenue

SARmn **2,824**

1Q 25 GP Margin



1Q 25 Capex



1Q 25 Capex / Revenue



1Q 25 EBITDA

SARmn

448 A

1Q 25 EBITDA Margin



1Q 25 Net Cash From Operating Activities



1Q 25 ROIC



1Q 25 Net Profit

SARmn 361

1Q 25 NP Margin



1Q 25 Net Cash



1Q 25 ROAE

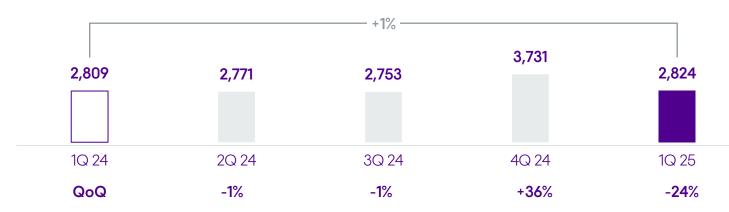




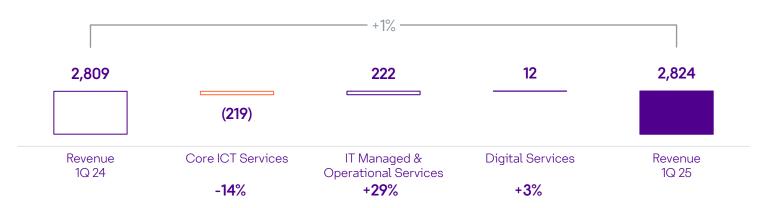
Revenue Trend and Breakdown by Business Segment

Group revenue grew +1% YoY in 1Q 2025 driven by IT Managed and Operational Services

Revenue Trend (SARmn)



Revenue Movement YoY (SARmn)



Management Commentary

- Slower growth in 1Q 2025 was attributable to: (1) a high share of projects at early execution stages; (2) seasonal trends.
- Volatile QoQ dynamics reflected strong 4Q 2024 results as many projects reached their key milestones.
- Mewly secured projects are expected to increase their revenue contribution in the coming quarters.

Revenue Composition (by Business Segment)¹



■ Core ICT Services ■IT Managed & Operational Services ■ Digital Services

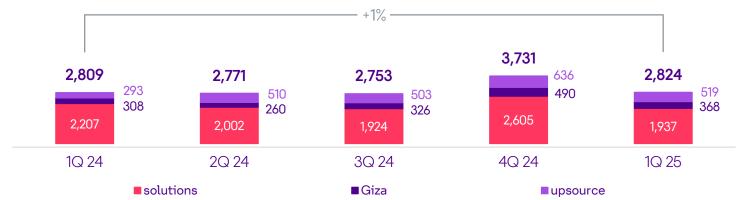


 $^{^{1}}$ – totals may not be equal to 100% due to rounding

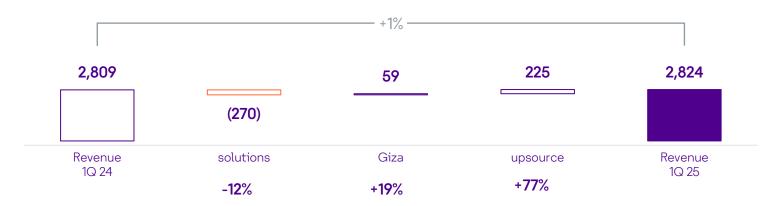
Revenue Breakdown by Entity

Giza and upsource accounted for 31% of 1Q 2025 revenue¹

Revenue Breakdown by Entity (SARmn)



Revenue Movement YoY (SARmn)



^{1 -} all numbers are presented after intercompany eliminations

Management Commentary

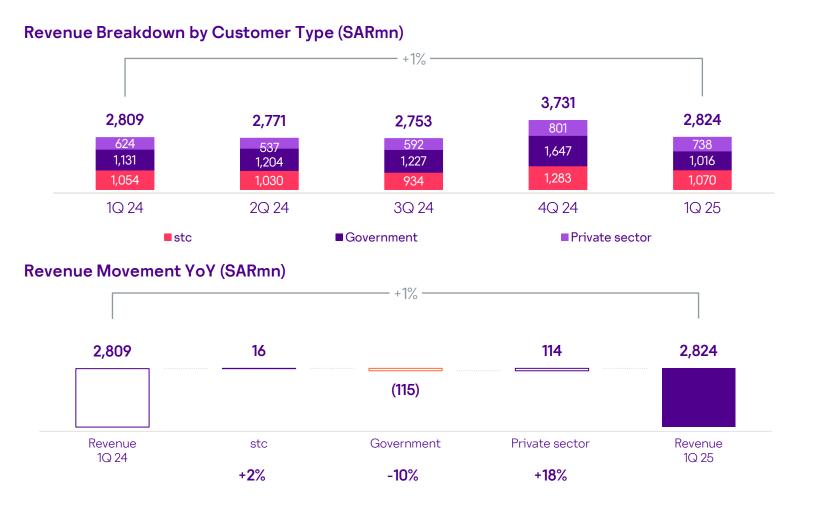
- upsource was the main revenue driver fueled by new project wins and transfer of projects from solutions.
- Continued reallocation of projects from solutions to other subsidiaries resulted in lower contribution from solutions standalone to the total revenue.
- Giza's revenue growth was driven by post-acquisition synergies, a renewed go-to-market strategy and new entities added within the Giza group.

Revenue Composition (by Entity)



Revenue Breakdown by Customer Type

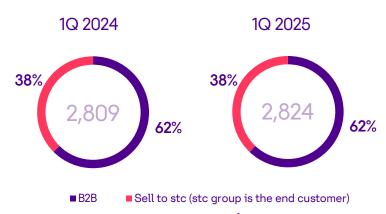
The revenue share of the private sector increased YoY to 26% in 1Q 2025



Management Commentary

- Revenue from stc grew 2% YoY in 1Q 2025, reflecting a higher share of projects at early execution stages.
- Revenue from the Government fell 10% YoY for the same reason...
- ...offset by 18% YoY growth in revenue from the private sector, which underscores the group's agile and diversified business model.

Revenue Composition (by Channel)

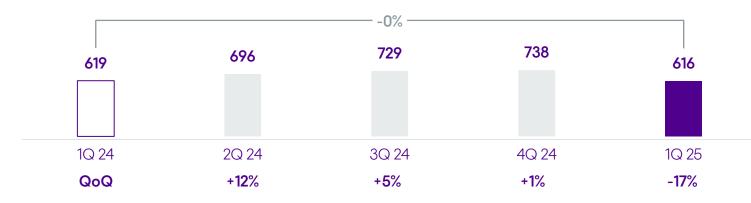




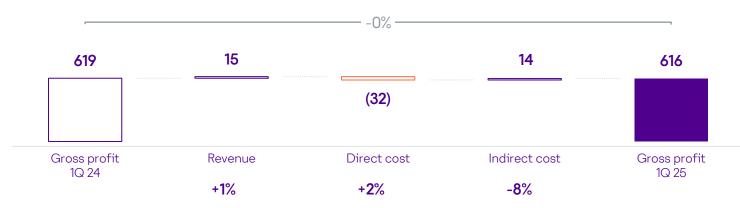
Profitability - Gross Profit Performance

Gross profit margin recovered to 21.8% in 1Q 2025 from 19.8% in 4Q 2024

Gross Profit Trend (SARmn)



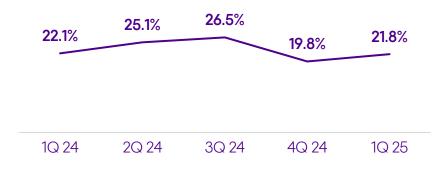
Gross Profit Movement (SARmn)



Management Commentary

- Gross margin decreased by 22 bps YoY to 21.8% in 1Q
 2025 due to changes in the revenue mix.
- Gross margin recovered by 204 bps QoQ as it normalized after a temporary drop in 4Q 2024.

Gross Profit Margin (%)

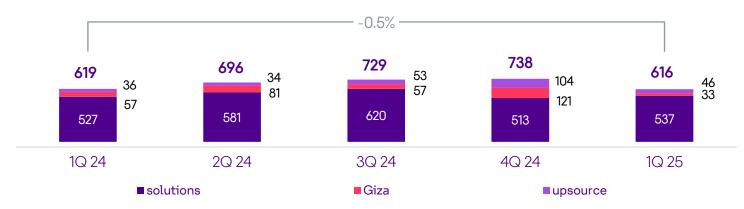




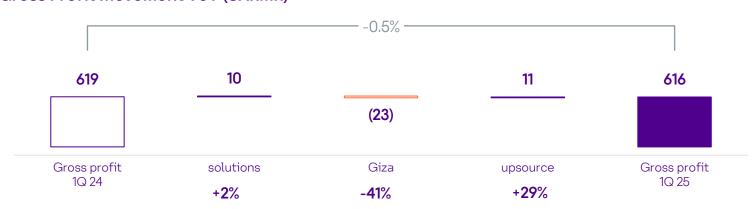
Profitability - Gross Profit Drivers

1Q 2025 Gross Profit performance was mainly affected by changing projects mix¹

Gross Profit Breakdown by Entity (SARmn)



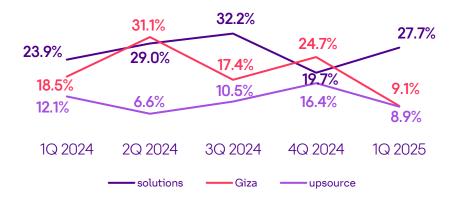
Gross Profit Movement YoY (SARmn)



Management Commentary

- solutions standalone gross margin dynamics QoQ reflected revenue mix changes and efficiency gains.
- upsource 1Q 2025 QoQ gross margin decline results from a high comparison base of 4Q 2024 due to HR Development Fund rebates and project mix.
- Giza gross margin dynamics was driven by project mix changes and cyclical patterns.

Gross profit margin by Entity

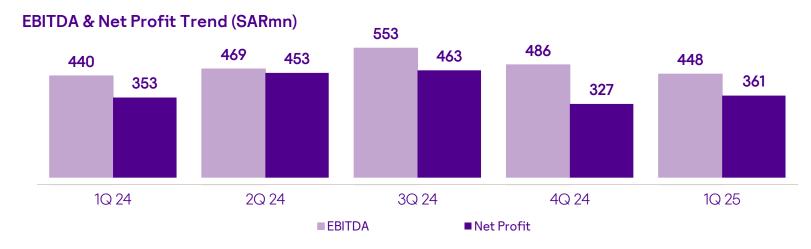






Profitability - EBITDA and Net Profit

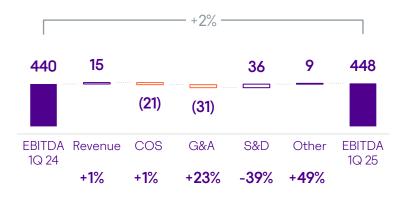
Quarterly EBTIDA and net profit margins continued to grow



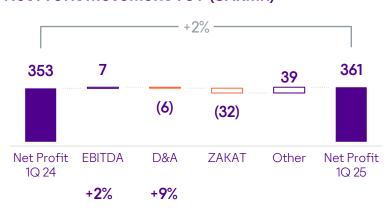
Management Commentary

- EBITDA grew 2% YoY in 1Q 2025 as a dip in gross margin was offset by operating efficiency gains.
- Net profit to shareholders increased by 2% YoY in 1Q 2025, as higher Zakat expense was counterbalanced by reduced losses from other non-core operations.

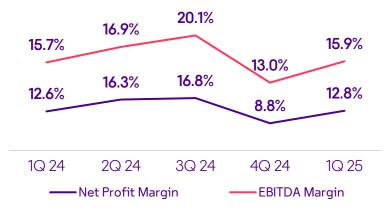
EBITDA Movement YoY (SARmn)



Net Profit Movement YoY (SARmn)



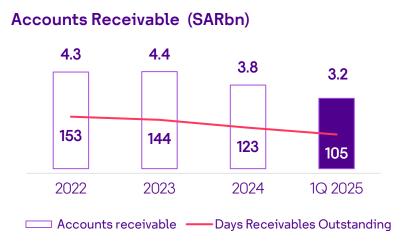
EBITDA & Net Profit Margins (%)

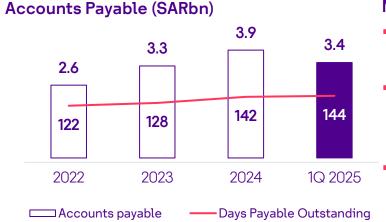




Balance Sheet - Working Capital

Working capital showed a temporary increase due to the invoicing and collection cycle seasonality in 1Q 2025

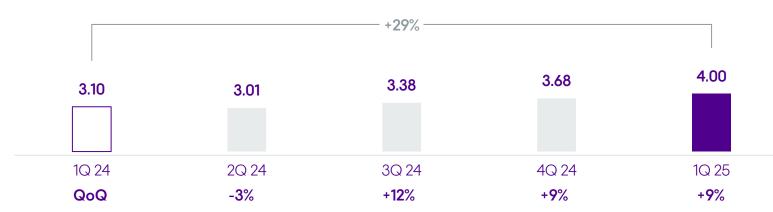




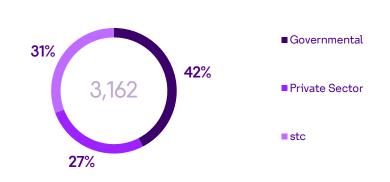
Management Commentary

- Receivable days declined to 105 days in 1Q 2025 due to collection optimization.
- Payable days increased to 144 days supported by the company's efforts to improve payment terms with key suppliers and enhance partnerships.
- Working capital increased by 9% QoQ and 29% YoY.

Working Capital Performance (SARbn)



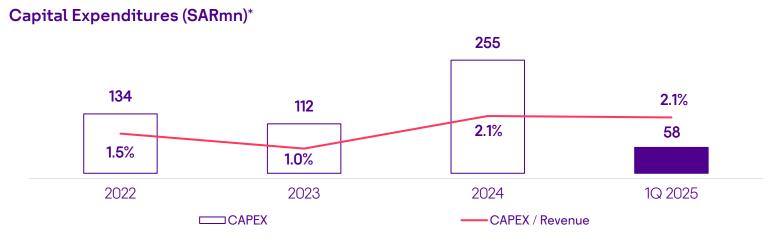
Accounts Receivable Composition (%)





Cash Flow Generation

Operating cash flow was less negative than a year ago and was absorbed by net cash position that remained very strong



Free Cash Flow Movement (SARmn)



- OCF was negative at SAR 417 million in 1Q 2025, reflecting a usual seasonality with more payments to suppliers, while invoicing and collections from new projects will accelerate in the coming quarters.
- Capex grew by 86% YoY to SAR 58 million in 1Q 2025, driven by new sizeable projects in the backlog.
- Net cash amounted to SAR 2.47 billion as of 1Q 2025.

Free Cash Flow (SARmn)



Free Cash Flow= CFO- CAPEX - Lease liabilities payments - Purchase of treasury shares - Payment for acquisition of subsidiary



Management Commentary

^{*} The chart is provided for organic CAPEX

Returns and Dividends

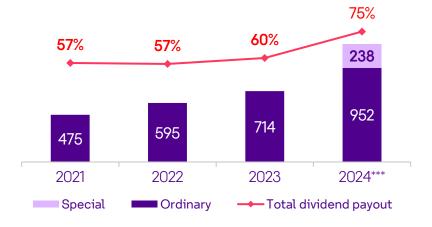
High returns and progressively growing dividends



Management Commentary

- Capex-light business model generates high returns and allows for generous dividends.
- The company's BoD recommended SAR 8 ordinary DPS and SAR 2 special DPS for FY 2024.
- This implies an ordinary dividend payout of 60% and a special dividend payout of 15%. The total dividend amount is to grow 67% YoY.

Dividends (SARmn)



^{*} ROIC = EBIT / Invested Capital (Net Working Capital + PPE + Goodwill + Other Operating Assets); ROAE = Net income / Average Total Equity



^{**} Dividend yield is calculated based on the share price as of end of each year

^{***} Subject to the approval by the annual general meeting of shareholders (AGM)

Guidance

solutions maintains its 2025 guidance

	1Q 2025 Results	FY 2025 Guidance
Revenue Growth	0.5%	8% - 10%
EBITDA Margin	15.9%	14% - 16%
Capex Intensity	2.1%	2% - 3%

Contact Details



IR Contact Details

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Shukran!



