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Board of Director Charter

Approval

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Contents

1	Introduction	4
2	Responsibilities and Mandates of the Board	4
3.1	Responsibility of the Board:	4
3.2	Competencies and Duties of the Board:	4
3.3	Distribution of Competencies and Duties:	7
3.4	Oversight over the Executive Management:	7
3	Regulating the duties of the Board	8
3.5	Board Formation:	8
3.6	Board Chairman:	8
3.7	Competencies and Duties of the Board Members:	9
3.8	Duties of the Independent Director:	11
3.9	Exercising the Competencies of the Board:	11
3.10	Board Secretary:	12
3.11	Invitees:	13
3.12	Board Duration:	13
3.13	Termination of the Board’s Membership:	13
3.14	Remuneration and Allowances of Board of Directors:	15
3.15	Board Meetings:	15
3.16	Board Reports:	18
3.17	Information Resources:	18
3.18	Training and Qualification (Guiding Article):	18
3.19	Board Assessment (Guiding Article):	19
4	Social Responsibility (Guiding Article)	19
4.1	Social Initiatives:	20
5	General Provisions	20

1 Introduction

- 1.1. The Arabian Internet & Communication Company (Solutions by stc) ("**Solutions**" or "**Company**") seeks to implement the Corporate Governance regulations issued by the Capital Market Authority Board ("**Authority**") in the Kingdom of Saudi Arabia in addition to the Company's Governance Documents issued by the Solutions Board of Directors to ensure the company's activities are consistent with the best governance practices. This being the case, the Solutions Board of Directors ("**Board**") has prepared and approved this Board of Directors' Charter ("**Charter**").
- 1.2. This Charter identifies the procedures and scope of responsibilities of the Board, as well as how such responsibilities and duties are implemented, and regulating its procedures.
- 1.3. The Board shall review this Charter when needed, and may also make amendments whenever deemed necessary in accordance with applicable rules.
- 1.4. The Board shall conduct an annual assessment of its performance and of its Committees, and shall submit relevant recommendations to improve their performance.

2 Responsibilities and Mandates of the Board

3.1 Responsibility of the Board:

1. The Board represents all shareholders and thus it shall perform its duties of care and loyalty in managing the Company's affairs and undertake all actions in the general interest of the Company and develop it and maximize its value.
2. The Board is responsible for the Company's business even if it delegates some of its powers to committees, individuals or other third parties. In any case, the Board may not issue a general or an open-ended delegation.
3. The Board shall define the competencies and specify the responsibilities of the chairman, the vice chairman, and the managing director or the chief executive officer explicitly and in writing if the Company's bylaws has no reference thereto.

3.2 Competencies and Duties of the Board:

1. Laying down the plans, policies, strategies and main objectives of the Company, supervising their implementation and reviewing them periodically, and, ensuring that the human and financial resources required to fulfil them are available, including:
 - A. Setting a comprehensive strategy for the Company, key business plans and policies and risk management policies and review and direct same;
 - B. Determining the most appropriate capital structure for the Company,

- its strategies and financial objectives, and approving all kinds of estimated budgets;
- C. Overseeing the main capital expenditures of the Company and the acquisition or disposal of assets.
 - D. Setting performance indicators, and monitoring the implementation thereof and the overall performance of the Company;
 - E. Reviewing and approving the organizational and functional structures of the Company on a regular basis;
 - F. Ensuring that the financial and human resources required for achieving the objectives and main plans of the Company are available.
2. Setting rules and procedures for internal control and generally overseeing them, including:
- A. Developing a written policy to remedy actual and potential conflicts of interest scenarios for each of the Board members, the Executive Management, and the shareholders. This includes misuse of the Company's assets and facilities and the mismanagement resulting from transactions with Related Parties.
 - B. Ensuring the integrity of the financial and accounting rules, including rules relating to the preparation of financial reports.
 - C. Ensuring the implementation of appropriate control procedures for risk assessment and management by generally forecasting the risks that the Company may encounter and creating an environment which is aware of the culture of risk management at the Company level and disclosing such risks transparently to the Stakeholders and parties related to the Company.
 - D. Reviewing the effectiveness of the Company's internal control procedures on an annual basis.
3. Setting forth specific and explicit policies, standards and procedures for membership in the Board, in a consistent manner with the mandatory provisions of the Corporate Governance regulations issued by the Capital Market Authority, and implementing them following approval by the General Assembly.
4. Developing a written policy that regulates the relationship with Stakeholders pursuant to the provisions of this Charter.
5. Setting policies and procedures to ensure the Company's alignment with the relevant laws and Charters and the Company's obligation to disclose essential information to shareholders and Stakeholders, and ensuring the alignment of the Executive Management with these policies and procedures.

6. Supervising the management of the Company's finances, its cash flows as well as its financial and credit relationships with third parties.
7. Providing recommendations to the Extraordinary General Assembly as to what it deems appropriate regarding the following:
 - A. Increasing or decreasing the share capital of the Company.
 - B. Dissolving the Company before the end of its term as specified in its Articles of Association or deciding the continuity of the Company.
8. Providing recommendation to the Ordinary General Assembly as to what it deems appropriate regarding:
 - A. Using the consensual reserve of the Company, if such has been formed by the Extraordinary General Assembly and has not been allocated to a specific purpose.
 - B. Forming additional financial allocations or reserves for the Company.
 - C. The method of distributing the net profits of the Company.
9. Preparing and approving the Company's interim and annual financial statements before publishing them.
10. Preparing and approving the Board's Report before publishing it.
11. Ensuring the accuracy and integrity of the data and information which must be disclosed pursuant to the applicable policies and systems in respect of disclosure and transparency.
12. Developing effective communication channels allowing shareholders to continuously and periodically review the various aspects of the Company's businesses as well as any material developments.
13. Forming specialized committees of the Board pursuant to decrees that shall specify the term, powers and responsibilities of such committees as well as the manner used by the Board to monitor such committees. Such decrees shall also specify the names of the members and their duties, rights and obligations, and shall evaluate the performance and activities of these committees and their members.
14. Specifying the types of remunerations granted to the Company's employees, such as fixed remunerations, remunerations linked to performance and remunerations in the form of shares without prejudice to the Regulatory Rules and Procedures issued pursuant to the Companies Law related to Listed Joint Stock Companies.
15. Notifying the Ordinary General Assembly when convened of the businesses and contracts in which any Board member has a direct or indirect interest; the notification shall include the information provided by the member of the Board as per paragraph (14) of Article (28) of the CMA's

Corporate Governance Regulation, and shall be accompanied by a special report of the Company's external auditor.

16. Setting the values and standards that govern the work at the Company.
17. Endorsing the social responsibility policy.

3.3 Distribution of Competencies and Duties:

The organizational structure of the Company shall specify the competencies and distribute the duties between the Board and the Executive Management in accordance with the best practices and standards in Corporate Governance, and to improve the efficiency of the Company's decision making and to strike a balance of powers and authorities across the Board and the Executive Management. To achieve this, the Board shall:

1. Approve and develop internal policies in respect of the Company's business, including specifying the duties, competencies, and responsibilities assigned to the various organizational levels.
2. Approve a written and detailed policy that identifies the powers delegated to the Executive Management, a matrix stating such powers, means of implementation, and the period of delegation. The Board may request the Executive Management to submit periodic reports in respect of its exercise of such delegated powers.
3. Identify the matters on which the Board reserves the power to decide.

3.4 Oversight over the Executive Management:

The Board shall form the Executive Management of the Company, regulate its operating procedures, monitor and oversee it, and ensure that it performs the duties assigned to it. To achieve this, the Board shall:

1. Develop the necessary administrative and financial policies.
2. Ensure that the Executive Management operates in accordance with the policies approved by the Board.
3. Select, appoint, and dismiss the Chief Executive Officer of the Company, and oversee his/her work.
4. Appoint the chief of internal audit Executive, dismiss him, determine his remuneration, if any, and accept his resignation.
5. Convene periodic meetings with the Executive Management to explore the work progress and any obstacles and problems in connection therewith, and review and discuss the important information in respect of the Company's business.
6. Develop standards for the performance of the Executive Management consistent with the objectives and strategy of the Company.

7. Review and evaluate the performance of the Executive Management.
8. Develop succession plans for the management of the Company.

3 Regulating the duties of the Board

3.5 Board Formation:

- 3.5.1 The number of the Board members shall be suitable for the size and nature of the Company's activities, and it shall not be less than three members, and shall be appointed by the Company General Assembly for a term not exceeding 4 (four) Gregorian years by cumulative voting. The majority of the Board members shall be of Non-Executive Directors. The number of Independent Directors shall not be less than two members or one-third of the Board members, whichever is greater. All Board members or some thereof may be re-elected for another term. In addition, the Board members must carry out their duties and assignments as stated in the relevant laws and Charters.
- 3.5.2 A Board member shall comply with the policy organizing conflicts of interest and other related policies, Charters, and laws.
- 3.5.3 The Company shall notify the Authority with the names of the members and the types of their memberships within five (5) business days of the commencement date of the Board session, or of the date of their appointment, whichever comes first, and shall notify the Authority of any changes thereto within five (5) business days of the date of such changes.

3.6 Board Chairman:

3.6.1 Appointing the Board Chairman:

- a. The Board shall appoint a Chairman and a Vice-Chairman from among its members, The Vice-Chairman shall act as Chairman in case of the latter's absence.
- b. The person holding the Chairman position may not hold any other executive position in the Company. . At all cases, no one person shall be solely entrusted with absolute power to take decisions of the Company.

3.6.2 Competencies and Duties of Board Chairman:

The Board Chairman shall have the powers to represent the Company in its relationships with others and before the judiciary, notaries public, all government departments, commissions for settlements of disputes of all degrees and any and all other bodies; to represent the Company in buying, selling, and transferring ownership of lands and real estate properties; to sign the articles of association of the companies in which the Company participates, and any other contracts and agreements; and to delegate any of these powers to any other

person or persons.

Furthermore, without disruption to the competencies of the Board, the Chairman of the Board shall be responsible for leading the Board and supervising its operations and the effective performance of its duties. The competencies and duties of the Chairman of the Board shall in particular include the following:

- a. Ensuring that the Board members obtain complete, clear, accurate, and non-misleading information in due course.
- b. Ensuring that the Board effectively discusses all fundamental issues in due course.
- c. Representing the Company before third parties in accordance with the Companies Law and its Implementing Charters and the Company's bylaws
- d. Encouraging the Board members to effectively perform their duties in order to achieve the interests of the Company.
- e. Ensuring that there are actual communication channels with shareholders and conveying their opinions to the Board.
- f. Encouraging constructive relationships and effective participation between the Board and the Executive Management on the one hand, and the Executive, Non-Executive and Independent Directors on the other hand, and creating a culture that encourages constructive criticism.
- g. Agendas of the Board meetings, taking into consideration any matters raised by Board members or the external auditor, as well as consulting with the Board members and the Chief Executive Officer upon preparing the Board's agenda.
- h. Convening periodic meetings with the Board's Non-Executive Directors without the presence of any executive officers of the Company.
- i. Informing the Ordinary General Assembly, once convened, of the competing businesses that the member of the Board, or a member of one of its committees, is engaged in, after the Board assesses the board member's competition with the company's business or if he/she is in competition with one of the branch activities that it conducts in accordance with the standards issued by the Ordinary General Assembly upon a proposal from the Board and published on the company's website, provided that such businesses are assessed on annual basis.

3.7 Competencies and Duties of the Board Members:

Each member of the Board shall, being a Board member, perform the following tasks and duties:

- 3.7.1 Providing proposals to develop the strategy of the Company.
- 3.7.2 Monitoring the performance of the Executive Management and the extent to which it has achieved the objectives and purposes of the Company.

- 3.7.3 Reviewing reports related to the performance of the Company.
- 3.7.4 Ensuring the integrity and impartiality of the financial statements and information of the Company.
- 3.7.5 Ensuring that the financial control and risk management systems are sound.
- 3.7.6 Determining the appropriate level of remunerations of the members of the Executive Management.
- 3.7.7 Expressing opinions as to the appointment and dismissal of members of the Executive Management.
- 3.7.8 Participating in developing the succession and replacement plans of executive positions within the Company.
- 3.7.9 Complying fully with the provisions of the Companies Law, Capital Market Law, their implementing Charters, the relevant Charters, and the Company's bylaws when performing his/her duties as a member of the Board and abstaining from taking or participating in any action that constitute mismanagement of the Company's affairs.
- 3.7.10 Attending the Board and the General Assembly meetings, and not being absent except for legitimate excuse of which the Chairman of the Board shall be notified by prior notice, or for emergency reasons.
- 3.7.11 Allocating sufficient time to fulfil his/her responsibilities and preparing for the Board and its committees meetings, and effectively participating therein, including raising relevant questions and carrying discussions with the Senior Executives.
- 3.7.12 Studying and analysing all information related to the matters looked into by the Board before expressing an opinion on them.
- 3.7.13 Enabling other Board members to express their opinions freely and encouraging the Board to deliberate on the subjects and obtain the views of the competent members of the Company's Executive Management and others, when necessary.
- 3.7.14 Notifying the Board fully and immediately of any interest, either direct or indirect, in the businesses and contracts that are executed for the Company's account, the notification shall include the nature and extent of such interest, the names of concerned persons, and the required benefit to be obtained directly or indirectly from interest whether financial or non-financial. The concerned member shall abstain from voting on any decisions issued in connection therewith in alignment with the provisions of the Companies Law, the Capital Market Law, and their implementing Charters.
- 3.7.15 Notifying the Board fully and immediately of his/her participation, directly or indirectly, in any businesses that may compete with the Company or lead to competing with the Company, directly or indirectly, in respect of any of its

activities, in alignment with the provisions of the Companies Law, the Capital Market Law, and their implementing Charters.

- 3.7.16 Refraining from disclosing or announcing any secrets he/she came across through his/her membership in the Board to any shareholder of the Company, unless such disclosure is made during the meetings of the General Assembly, or to a third party, in pursuance with the provisions of the Companies Law, the Capital Market Law, and their implementing Charters.
- 3.7.17 Working on the basis of complete information, in good faith and with the necessary care and diligence for the interest of the Company and all shareholders.
- 3.7.18 Recognizing his/her duties, roles and responsibilities arising from the membership.
- 3.7.19 Developing his/her knowledge in the field of the Company's business and activities and in the related financial, commercial, and industrial fields.
- 3.7.20 Resigning from the membership of the Board if he/she is unable to fully fulfil his/her duties in the Board.
- 3.7.21 Providing professional liability for Board members and Senior Executives, and board members of the affiliated or sister companies against any decisions resulting in legal consequences or financial obligations.

3.8 Duties of the Independent Director:

With the competencies and duties of the Board members taken into consideration, an Independent Director of the Board shall effectively participate in the following duties:

- 3.8.1 Expressing his/her independent opinion in respect of strategic issues and the Company's policies and performance and appointing members of the Executive Management.
- 3.8.2 Ensuring that the interests of the Company and its shareholders are taken into account and given priority in case of any conflicts of interest.
- 3.8.3 Overseeing the development of the Company's governance rules, and monitoring the implementation of the rules by the Executive Management.

3.9 Exercising the Competencies of the Board:

- 3.9.1 The Board shall exercise its competencies and duties to lead the Company within a framework of effective and prudent controls that allow assessing and managing risks and limiting and mitigating their effects.
- 3.9.2 With paragraph (2-4-2) of this charter taken into consideration, the Board may, within the scope of its competencies, delegate to one or more of its members or committees or a third party the performance of a specific function or functions.
- 3.9.3 The Board shall develop an internal policy that explains the procedures of the

Board's activities and aims at encouraging its members to work effectively to fulfil their obligations towards the Company.

- 3.9.4 The Board shall organize its activities and allocate sufficient time to perform the duties and responsibilities assigned to it, including preparing for Board and committees meetings ensuring the coordination, recording and retaining of the minutes of its meetings.
- 3.9.5 Insurance for company's Board of Directors, Senior Executives, and Board Members subsidiary and sister companies are against any decisions that may result in legal consequences or financial obligations.

3.10 Board Secretary:

- 3.10.1 The Board must specify the conditions that the secretary must meet, provided that they include at least one of the following:
 - 1) he/she holds a bachelor degree in law, finance, accounting or administration or their equivalent, and has relevant practical experience of not less than three years; or
 - 2) he/she has relevant practical experience of not less than five years
- 3.10.2 The Board shall appoint a secretary among its members or a third party, whose competencies and wages shall be specified by a Board resolution, unless the Company's bylaws include provisions in connection therewith, provided that such responsibilities shall include:
 - a. Documenting the Board meetings and preparing minutes therefor, which shall include the discussions and deliberations carried during such meetings, as well as the place, date, times on which such meetings commenced and concluded; and recording the decisions of the Board and voting results and retaining them in a special and organized register, and including the names of the attendees and any reservations they expressed (if any). Such minutes shall be signed by all of the attending members and the secretary.
 - b. Retaining the reports submitted to the Board and the reports prepared by it.
 - c. Providing the Board members with the agenda of the Board meeting and related worksheets, documents and information and any additional information related to the topics included in the agenda items requested by any Board member before five calendar days of the date specified for the meeting.
 - d. Ensuring that the Board members comply with the procedures approved by the Board.
 - e. Notifying the Board members of the dates of the Board's meetings within a period of one month prior to the date specified for the meeting.
 - f. Presenting the draft minutes to the Board members to provide their opinions on them before signing.

- g. Ensuring that the Board members receive, fully and promptly, a copy of the minutes of the Board's meetings as well as the information and documents related to the Company.
 - h. Coordinating among the Board members.
 - i. Regulating the disclosure register of the Board and Executive Management as per Article (92) of the Corporate Governance Regulations.
 - j. Providing assistance and advice to the Board members.
 - k. Following up the implementation of the Board decisions and submitting regular reports for Board including the status of such decisions. The Board Secretary shall also carry out any and all other duties assigned to him by the Board.
- 3.10.3 The Secretary of the Board may not participate in any of the Board decisions or in voting thereon if he is not a current member of the Board.
- 3.10.4 The Secretary of the Board may not be dismissed except pursuant to a decision of the Board.

3.11 Invitees:

- 3.11.1 Only Board members may attend its meetings. However, the Board may invite other persons to attend any meeting or a part thereof as necessary, and those invitees shall not be entitled to vote at such meetings on any decision the Board takes thereon.
- 3.11.2 Invitees may not take part in any discussion related to their appointment, benefits, terminating their services or any other matter related to them unless the Board has invited them to discuss such matters specifically with them.
- 3.11.3 Board members and other persons invited to the Board meetings must maintain the confidentiality of such meetings and documents given to them and the contents of their discussions at such meetings, and never disclose to the shareholders or others the Company secrets of which they have become aware during their work in the Board.

3.12 Board Duration:

The Board shall commence its functions as of the date of being formed by the Company General Assembly and shall end by the expiry of its session (four Gregorian years), which is the duration of the Board's work. Board members may be re-elected for a new session.

3.13 Termination of the Board's Membership:

- 3.13.1 The Ordinary General Assembly may remove some or all Board members, even if the Company's bylaws provides otherwise, with consideration to any rules set out by the Authority; and in such case, the Ordinary General Assembly shall elect a new Board or a replacement for the removed member, as the case may be, in

accordance with the provisions of the Companies Law and its implementing regulations. Additionally, a Board member may resign provided that such shall be in an appropriate time; otherwise he shall be liable before the Company for the resulting damage. Furthermore, the General Assembly upon a recommendation of the Board, terminate the membership of the Board member who did not attend three consecutive or five non-consecutive Board meetings during the course of his/her membership without a legitimate excuse accepted by the Board

- 3.13.2 Membership of the Board shall be terminated upon the expiration of its term. Termination of membership shall also occur if the member becomes unsuitable for membership under any law prevailing in the Kingdom or Charters. However, the Ordinary General Assembly may re-appoint the Board Directors.
- 3.13.3 If a member of the Board resigns and has comments on the performance of the Company, he/she shall submit a written statement explaining such comments to the Chairman of the Board, and such statement shall be presented to the Board members.
- 3.13.4 Upon the termination of the membership of a Board member by any termination method, the Company shall promptly notify the Authority and the Saudi Stock Exchange and shall specify the reasons for such termination.
- 3.13.5 Upon receiving a request from one or more shareholders representing (10%) of the Company's voting shares for removal of some or all Board members in accordance with Article (90) of the Companies Law, the Board shall include, in the invitation to convene the Ordinary General Assembly, the name of the shareholder who submitted the request and the justifications of such request. The concerned Board member shall have the right to make a statement regarding the request in the relevant Ordinary General Assembly meeting.
- 3.13.6 In the event of failure to elect a Board for a new term and the term of the current Board has lapsed, the members of such Board shall continue to perform their duties until a new Board is elected, provided that the period of such continuation of the lapsed Board does not exceed (90) days from the end date of the Board's term. And the Board shall undertake all necessary procedures to elect a new replacement Board before the expiry of the period specified in this paragraph.
- 3.13.7 In the event that the chairman and members of the Board resign, they shall call for the Ordinary General Assembly meeting to convene in order to elect a new Board, and such resignation shall not be effective until a new Board is elected, provided that the period of such continuation of the resigned Board does not exceed (120) days from the date of such resignation. And the Board shall undertake all necessary procedures to elect a new replacement Board before the expiry of the period specified in this paragraph.

- 3.13.8 If the office of a Board member becomes vacant, the Board may appoint a member in the vacant position temporarily at the Board's discretion. Such new member must be qualified and experienced. Additionally, a notice of such appointment shall be sent to the Competent Authority within a period of five business days as of the date of appointment, and provided also that such appointment shall be put forward before the first meeting of the Ordinary General Assembly for endorsement. The term of office of the new member designated to fill a vacancy shall only extend to the term of office of his predecessor.
- 3.13.9 In case the number of the members of the Board of Directors falls below the quorum required for the proper convening of the Board meetings as stated in the Company's bylaws, the remaining members must call the General Assembly for an Ordinary Meeting within a period of sixty days in order to appoint the necessary number of Board members.

3.14 Remuneration and Allowances of Board of Directors:

- 3.14.1 Each Board member shall be given annual rewards and attendance allowance as provided for in the Company's bylaws, the policy of "Nomination of Solutions Board of Directors, Board Committees Members, their Remuneration, and Reward of Executive Management".
- 3.14.2 The Board members shall be eligible for a compensation for the expenses they experience to attend Committee meetings from their places of residence to the Company head office, or to the places where the meetings are held, in addition to any other costs related to accommodation and transportation in accordance with the company's applicable policy.

3.15 Board Meetings:

3.15.1 Invitation to Meeting:

- a. Without prejudice to the Companies Law and its Implementing Regulations, the Board shall convene regular meetings to perform its duties effectively, and also convene meetings whenever needed.
- b. The Board shall convene no less than four meetings per year, and no less than one meeting every three months.
- c. The Board shall meet upon the invitation of its chairman or upon a request from two of its members. The invitation to the meeting shall be sent to each of the Board members no less than five days prior to the date of the meeting accompanied by its agenda and the necessary documents and information, unless circumstance require convening an emergency meeting, the invitation accompanied with the agenda and necessary documents and information may be sent within a period less than the five days.

- d. If a Board member cannot attend the meeting in person, he may take part in its deliberations and vote at proposed decrees using one of the modern technological means subject to the relevant regulating directives.
- e. Board meetings shall be held at the Company head office or at any other place the Board Chairman selects.
- f. The Board meetings shall be presided over by the Board Chairman or, in his absence, the Vice-Chairman, or the member designated by the Board from among its members in the absence of the Chairman and the Vice-Chairman.

3.15.2 Remarks of the Board Members:

- a. If any member of the Board has any remarks in respect of the performance of the Company or any of the matters presented but not resolved in the Board meeting, such remarks shall be recorded and the procedures taken or to be taken by the Board in connection therewith must be set forth in the minutes of the Board meeting.
- b. If a member of the Board expresses an opinion different from the Board decree, such opinion must be recorded in detail in the minutes of the Board meeting.

3.15.3 Organizing the Attendance of the Board Meetings:

- a. The attendance of Board meetings must be organized, in addition to dealing with irregular attendance of such meetings.
- b. The Board member shall make every effort to attend all meetings in which important and material decisions affecting the position of the Company are made.

3.15.4 The Agenda of Board Meetings:

- a. The Board Secretary shall, in coordination with the Board Chairman and the Executive Management, prepare the agenda of the Board meeting, which shall be revised and approved by the Board Chairman before being distributed to Board members.
- b. The Board Chairman shall consult with the Board members and the Chief Executive Officer when preparing the agenda of the Board meeting.
- c. The Board shall approve the agenda once the Board meeting is convened. Should any member of the Board raise any objection in respect of such agenda, such objection shall be recorded in the minutes of the meeting.
- d. Each member of the Board shall be entitled to propose additional clauses to the agenda.

3.15.5 Quorum and Voting:

- a. A Board meeting shall not be a valid meeting unless attended by half of the Board members, provided that the number of attendees shall not be less than three (by themselves or by proxy), unless the Company's bylaws stated greater percentage or number.

- b. A Board member may give a proxy to another member to attend a Board meeting on his behalf, and to vote thereat as per the Company's bylaws.
- c. Board decrees shall be passed with the approval of the majority vote of the members present in person or represented by proxy. In case of a tie, the meeting Chairman shall have a casting vote. Alternatively, the meeting Chairman may postpone taking the decision for more scrutinizing.
- d. The Board may not take its decisions by offering them to its members separately except in cases of urgent matters. Such decisions shall be valid if signed by at least seven members of the total members of the board unless a member requests, in writing, a meeting of the Board for deliberation. Such decisions shall be put forward to the Board's next first meeting for recording the same in the minutes.

3.15.6 Minutes of the Meeting:

- a. The Board Secretary shall prepare and send to the Board members the first draft of the Minutes of the Board meeting within a sufficient time.
- b. The Board members shall submit their feedback and remarks on the minutes within five business days from receiving the first draft of such minutes by the Board Secretary.
- c. Each member can object towards any decision issued by the Board through declaring the reasons of objection. If any member leaves before the meeting is declared adjourned, their objection, if any, should be limited to decisions on articles discussed while the member was present, provided the minutes should refer clearly to non-attended discussed articles, in case the member expresses his interest in doing so in writing.
- d. The Board Secretary shall amend the first draft minutes of meeting according to the Board members' feedback.
- e. The Board members shall submit their feedback and remarks on the minutes within two business days of receiving the second draft by the Board Secretary.
- f. The Board Secretary shall prepare the final version of the minutes, which shall be considered official once signed by all attending members and the Board Secretary.
- g. The Board Secretary shall send the final and approved minutes out to Board members.
- h. In case a Board member wishes to add his feedback into the minutes of the meeting following the present meeting as one of the main topics, he must coordinate with the Board Chairman to schedule same in the meeting agenda.
- i. The Board shall follow up the implementation of the decisions it made and any other topics discussed in previous meetings.

3.16 Board Reports:

- 3.16.1 Once approved, the minutes of the Board meeting shall be accessible to any Board member alongside related documents.
- 3.16.2 The Board shall provide proper recommendations to the General Assembly whenever necessary regarding the matters within the competencies of the General Assembly (Ordinary and Extraordinary) towards which the Board considers necessary procedures should be taken or improvements should be made thereon.
- 3.16.3 The Board shall revise its annual report and approve it before publishing it, and ensuring it should be submitted to the Shareholders' General Assembly, provided such report shall contain requirements stated in the relevant Charters and laws.

3.17 Information Resources:

- 3.17.1 The Board shall have access to any and all resources and information necessary for properly carrying out its functions, duties, and responsibilities.
- 3.17.2 The Board shall be entitled to approve contracts, directly, and to direct the Executive Management to award the contracts of consulting projects to the consulting firms the Board selects as fitting the nature of duties and responsibilities assigned to the Board, and in such case, application of the procurement policy shall not be required.
- 3.17.3 The Executive Management of the Company shall provide the Board members, the Non-Executive Directors in particular, and the committees of the Company with all of the necessary information, data, documents, and records, provided that they shall be complete, clear, correct, and non-misleading, in due course to enable them to perform their duties and obligations.

3.18 Training and Qualification (Guiding Article):

The Company shall pay adequate attention to the training and qualification of the Board members and the Executive Management, and shall develop the necessary programs required for such purpose, taking the following into account:

- 3.18.1 Preparing programs for the recently-appointed Board members and Executive Management to familiarize them with the progress of the Company's business and activities, particularly the following:
 - a. The strategy and objectives of the Company.
 - b. The financial and operational aspects of the Company's activities.
 - c. The obligations, duties, responsibilities, and rights of the Board members.
 - d. The duties and competencies of the committees of the Board.
- 3.18.2 Developing the necessary mechanisms for Board members and the Executive Management to continuously enrol in training programs and courses in order to

develop their skills and knowledge in the fields related to the activities of the Company.

3.19 Board Assessment (Guiding Article):

- 3.19.1 The Board shall, based on the proposal of the Nomination and Remuneration Committee, develop the necessary mechanisms to annually assess the performance of the Board, its members, and committees and the Executive Management using proper performance indicators linked to the extent to which the strategic objectives of the Company have been achieved, the quality of the risk management, and the efficiency of the internal control systems, among others, provided that weaknesses and strengths shall be identified and solutions shall be proposed in the best interests of the Company.
- 3.19.2 The procedures of performance assessment shall be in writing and clearly stated and disclosed to the Board members and parties concerned with the assessment.
- 3.19.3 The performance assessment shall entail an evaluation of the skills and experiences of the Board, identification of the weaknesses and strengths of the Board, and shall attempt to resolve such weaknesses using the available methods, such as nominating competent professional staff able to improve the performance of the Board. The performance assessment shall also entail the evaluation of the mechanisms of the Board's activities in general.
- 3.19.4 The individual assessment of the Board members shall take into account the extent of effective participation of the member and his/her commitment to performing his/her duties and responsibilities, including attending the Board and its committee's meetings and dedicating adequate time thereof.
- 3.19.5 The Board shall disclose the mechanisms it relied on in assessing its performance and the performance of its committees and Board members.
- 3.19.6 The Board shall carry out the necessary arrangements to obtain an assessment of its performance from a competent consulting body every three years, and the Board shall state such consulting body in its annual report specifying its relevance with the Company, if any.

4 Social Responsibility (Guiding Article)

The Board shall establish a social responsibility and social initiatives policy that guarantees a balance between the Company's objectives and those of the community for purposes of developing the social and economic conditions of the community.

4.1 Social Initiatives:

The Board shall establish programs and determine the necessary methods for proposing social initiatives by the Company, which shall include:

- 4.1.1 Establishing indicators that link the Company's performance with its social initiatives and comparing it with other companies that engage in similar activities.
- 4.1.2 Disclosing the objectives of the Company's social responsibility to its employees and raising their awareness and knowledge of social responsibility.
- 4.1.3 Disclosing plans for achieving social responsibility in the periodical reports on the activities of the Company.
- 4.1.4 Establishing awareness programs to the community to familiarize them with the Company's social responsibility.

5 General Provisions

- 5.1 This Charter shall be effective as of the date of its approval by the Board of Directors. No articles of this Charter shall be amended, omitted, or added without the Board's approval.
- 5.2 This Charter shall be complementary to Solutions bylaws, Solutions Governance Manual, and other related laws.
- 5.3 This Charter shall supersede and replace any decisions not consistent with it.
- 5.4 Any topics not covered in this Charter, must follow the related regulations issued by the competent authorities.